



Cisco Silver Partner



Premier Business Partner



HP Premier Partner



SERVICES LINE CARD

Synergy Global Solutions Inc. is an \$80 million dollar Managed Technology Service Provider. Our services range from complex solution design to full 7x24 service Solution Center response.

On Site Services

- Server Maintenance
- PC/Notebook Maintenance
- Printer Maintenance
- Infrastructure Maintenance
- Dedicated On Site Engineer
- Virtual CIO

Solutions Center Services

- End User Help Desk
- Advanced Application Help Desk
- Utility Application Help Desk
- Network Operating System Help Desk
- Remote Management Services
 - Remote Monitoring
 - Remote Administration

Managed Services

- IT Out Sourcing
- Asset Management
- Hospitality Solutions
- Professional Services
- Deskside Support
- Security Management

Service Level Agreements

- 8x5
- 24x7
- Same Day, 4 and 2 Hour response
- Resolution SLAs
- Response SLA's



www.synergy.gs

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Network Operations Center - Amherst New York 716-250-3200

Central New York Branch - Liverpool New York 315-457-4444