



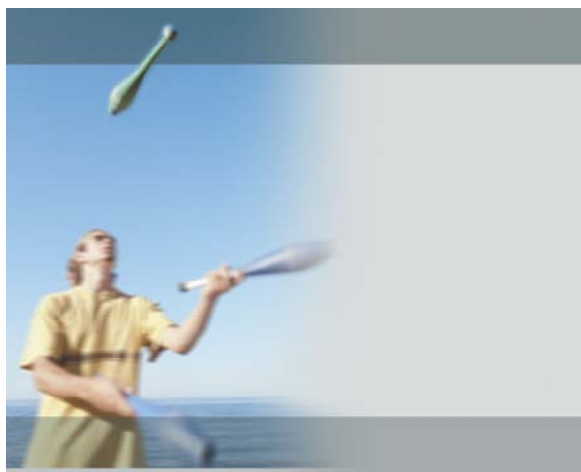
Professional Services

IT Deployment - Overview

Synergy Inc. offers an end-to-end solution for your deployment needs, providing you with improved resource utilization and exceptional execution. The method we follow includes the building of specific, dedicated deployment teams for onsite installation, next day support and project management. This process streamlines equipment inventory, asset tracking, imaging and shipping functions with maintenance into a single function. We provide back office deployment of servers, workstations and printers. In addition to hardware and software deployment, we have an automated service system for application deployment and management.

DELIVERY CAPABILITIES:

One of Synergy's strengths is our ability to deploy quickly and efficiently to various locations. These nationwide delivery capabilities support both small and large scale deployments. During emergency roll outs, we can fully procure, provision, install and deploy back office and / or branch critical systems within 24-hours.



HARDWARE AND SOFTWARE DEPLOYMENT:

Synergy's Deployment Service helps you address the challenges faced when upgrading or scaling hardware and software. We have extensive experience in deployment / migration projects on a range of platforms and are fully certified to support any engagement. Our comprehensive deployment suite allows you to receive only the service you need based on your specific requirements. Services range from hardware procurement and PC refresh to System Packaging (bundle applications) and equipment disposal.

SYNERGY'S DEPLOYMENT SERVICE:

The components of Synergy's Service includes:

- ◆ Staging / Hardware Preparation
- ◆ Infrastructure Install
- ◆ Configuration / Image Development / Validation
- ◆ Onsite Delivery
- ◆ Data Transfer (Replication) and Onsite Testing Deinstallation / Installation / Upgrades
- ◆ Asset Management and Retirement
- ◆ System Instruction (User)

Leveraging our nationwide capability, we can deliver deployments anywhere to either a Synergy location or client site. Our hardware preparation component includes services for the Firewall, Switch / Router, Server Build, Hardware Prep, Workstation Setup, and Networking.

SYNERGY SUPPORT:

As a nationwide Service Provider, Synergy is available 24x7x365 while maintaining a single point of accountability through our centralized Solution Center. We adhere to strict performance standards to meet your expectations and complete satisfaction.

Buffalo

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Amherst, New York 14228

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Fax (716) 691-3876
Service (888) 999-6927

Rochester

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Sales (585) 381-4120
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Syracuse / Albany

106 Metropolitan Drive
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Sales (315) 457-4444
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us to deliver the quality you require. Our Deployment Services are delivered by fully certified engineers trained at maximum levels. In addition to maintaining industry standard certifications, Synergy holds HP and Novell, Microsoft, Cisco and IBM manufacturer certifications.

SYNERGY'S VALUE ADD

Synergy will leverage our professional expertise and expansive partner network to deliver value added services that effectively address your technology needs and expectations. Choosing Synergy means you have gained a dedicated team of deployment engineers who maintain consistent delivery of services - on time - and on budget.

Our intent is to provide you with the right enhanced solution that leverages your technology investments, and reduces your costs while delivering maximum efficiency and superior quality. The efficiencies your organization gains with our services make us the right partner to assist with your deployments. Our unique end-to-end solution provides improved resource utilization and exceptional execution. The proven service process we follow helps reduce costs and decrease cycle times, resulting in efficiencies that drive down total cost of service delivery.

SYNERGY CERTIFICATION:

Synergy maintains the highest levels of manufacturer certifications and participates on many industry advisory councils such as HP, Microsoft, and Cisco. These relationships allow

Large enough to deliver... Small enough to care



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